

Written questions and answers for Streamlined Disbursement Banking Services RFP

	Questions	Answers
1	Appendix D Average Yearly Agency Disbursements by Type - Of the 536,362 payments, can the state provide more detail? Number of payments which are payroll? Number payments that our to Georgia citizen's? Number of payments that are payments to vendors? And of the vendor payment could you provide a list of vendors that are receiving payments that total over \$100,000 and the number payments that are made to those vendors?	This information is unknown presently
2	General question about the Bank Fee Payment Program – Moving forward how reevaluation of agency's banking services going to be addressed?	This has not been determined at this time.
3	Please explain what OTFS desires to accomplish in this statement "Is it possible for the Bank to receive EFT transactions utilizing HTTPS (Secure Hyper Text Transfer Protocol)? If so, please indicate the configuration details (from the State of Georgia perspective) on how to achieve connectivity and indicate if a new service needs to be purchased to use this functionality or if this feature is delivered within the current account package?"	No current account packages are being considered as part of this RFP.
4	Please advise if the OTFS would prefer an EDI 831 and receive an EDI 997 and EDI 824.	OTFS would prefer an 820 formatted file with and 824 acknowledgement
5	Please provide break down of the OTFS's EFP payment volume by entry class, for example, PPD, CCD, CCD+, CTX	No breakdown is available
6	Streamlined Disbursements: Item 5.1.G - Reconciliation Requirements on page 18: Is the OTFS currently receiving this service with all requested items? Which of these data elements are mandatory? Please provide file format the OTFS would like us to utilize. Please define "voucher"; if a number, how many characters are in each voucher?	OTFS does not currently use this service. It is unknown how many other agencies receive or use this service. Unknown Please provide the financial institution's file format.
7	P 18 I - Unpaid Checks - The OTFS will have to utilize State Date Control service for this. However, let's ask the OTFS " Is this a service provided by your current provider(s) and if so, please provide how it is listed on the analysis statement."	Current provider information is not being considered a part of this RFP.
8	P 18 H - Check Imaging: What type of image server/storage system is the OTFS currently utilizing? Is bulk image transmission an option the OTFS would be willing to explore?	Information not required to answer RFP.

9	What version of PeopleSoft is the OTFS utilizing? What version is used for Accounts Payable? Please define 'PeopleSoft Cash Management'; is it a treasury workstation application?	PeopleSoft 8.8 for all modules. Cash Management = Treasury
10	Please explain what OTFS desires to accomplish in this statement “ Is it possible for the Bank to receive EFT transactions utilizing HTTPS (Secure Hyper Text Transfer Protocol)? If so, please indicate the configuration details (from the State of Georgia perspective) on how to achieve connectivity and indicate if a new service needs to be purchased to use this functionality or if this feature is delivered within the current account package?”	OTFS would like to know how you are currently working with this protocol.
11	In regards to client references, should the largest dollar transaction be based on monthly totals, yearly totals, or an individual transaction? Section 4.2, Letter E	Monthly and yearly.
12	Should the discussion on ACH Conversion of paper checks be included in the Concentration RFP instead of the Disbursement RFP? Section 5.1, Letter O	Please include in both RFPs. Include as 5.1 Section T in the Streamlined Concentration and Depository Banking Services RFP.
13	The total average yearly volume indicated in Appendix D for both System Generated Checks and System Generated ACH Payments are understated compared to the current volume we handle for a portion of the Georgia State Agencies. Appendix D	This is the information we were provided by the agencies currently using PeopleSoft.
14	Will this account as described in letter D require pledging (collateralization)? Scope of Services Account Specifications Overview	No
15	How many locations are estimate to need ACH Conversion/Point of Sale capabilities? 5.1 O	This information is not currently available. Furthermore, agency business processes are subject to change.
16	Will Payroll be disbursed from this account or will it be handled separately? (Refers to Section 1.10 D.)	All payroll transactions will be part of this account.
17	Are payroll items included in the Total EFT count in Appendix D? (Refers to Appendix D)	Payroll items are not included in Appendix D.
18	Are the numbers reported in the “Total Transactions” column the ACH (EFT) section of Appendix D referring to the total number of ACH files or the total number of ACH items? (Refers to Appendix D)	ACH items.

19	<p>Please describe in more detail your ACH Conversion needs.</p> <p>What is the total monthly volume?</p> <p>What is the number of items received by mail?</p> <p>What is the number of Point of Sale?</p> <p>Page 20, 5.1, O, "ACH Conversion."</p>	This information is currently unavailable
20	<p>Please define "similarly situated entity" in the second paragraph.</p> <p>Page 22, 5.1, "Financial Proposal (250 Points)."</p>	Another state that the financial institution is providing similar services
	Questions 21 – 31 apply to 3.1.1 and Appendix J & M on disbursement RFP.	
21	<p>Could OTFS explain what is intended by ERP Pricing and ERP Programming Services?</p> <p>What are the anticipated ERP programming services by bank product type? May one-time fees be included?</p>	<p>This should include all fees associated with the financial institution to PeopleSoft interfaces. These fees must be included in the financial proposal.</p> <p>One time fees may be included.</p>
22	<p>What are the anticipated additional custom programming requirements by bank product type? May one-time fees be included here?</p>	<p>Interface with Cash Management System.</p> <p>All fees must be included in the financial proposal.</p>
23	<p>Could OTFS clarify its preferences for electronic communications?</p>	Please see Appendix M in Streamlined Disbursement Banking Services and Appendix J in Streamlined Concentration and Depository Banking Services
24	<p>What is intended by secure FTP, as sFTP also an electronic communications method?</p> <p>If sFTP is intended, is sFTP with SSH an acceptable electronic communications method?</p>	<p>sFTP is intended.</p> <p>Yes. sFTP with SSH is acceptable</p>
25	<p>Could OTFS clarify its requirements for a dedicated connection?</p> <p>What is the anticipated largest file size and frequency of that file that OTFS can currently support?</p>	<p>Real-time, instantaneous connection to the financial institution.</p> <p>The largest file size and frequency are unknown at this time.</p>
26	<p>Would a FTP over a VPN over the Internet satisfy requirements for a dedicated connection?</p> <p>Would Connect:Direct over a VPN over the Internet satisfy the requirements for a dedicated connection?</p> <p>Are there any redundancy requirements for the primary connection to be available at a second location?</p> <p>If VPN is used, would you expect the offeror to fully manage the connection to OTFS's premise or to utilize a meet-me connection?</p>	<p>Yes. FTP and Connect:Direct over a VPN over the Internet will satisfy.</p> <p>Yes. There are Redundancy requirements for the primary connection.</p> <p>Offeror is expected to fully manage the connection.</p>
27	<p>Please clarify what is meant by the "technical structure of bank requests (language, command structure, mechanism details) for the preferred file transfer mechanism."</p>	No further information is required.
28	<p>Does OTFS intend to receive BAI2 files using A machine-to-machine environment with secure FTP/ConnectDirect being the primary method of file retrieval with HTTPS(browser secured) as being a backup method or</p> <p>A system that automatically schedules</p>	This is one of the protocols being reviewed for system implementation.

	downloads of current day and previous day BAI2 files and places BAI2 files on a local OTFS server using HTTPS as being the primarily method of file retrieval with a web-based treasury system as a manual backup or A machine-to-machine environment with secure FTP being the primary method of file retrieval with a web-based treasury system as a manual backup or other method	
29	Please clarify the requirements of the contingency polling requirements. Does OTFS expect to have manual desktop access to the data or have hotsite access the data using a backup secure FTP/ConnectDirect?	Please provide your alternative methods.
30	For the unique customer reference id's for each Check, ACH, and Wire Transaction transmitted to the bank, does OTFS have the capability to query addenda records? Would a OTFS want a detail listing of each ACH settlement transaction in a BAI2 format?	Must be in BAI Customer REF ID Field that addenda
31	Please explain "According to the State of Georgia's current account arrangements, can multiple Current Day BAI files be received during a business day, or do additional services need to be purchase to obtain this functionality?. Does this relate in any way to OTFS' target environment?	Current account structures are irrelevant.